

Terms and Conditions for Accommodation at Fruit Dove Cottage

1. Booking and Payment

- **Deposit:** A deposit equal to the first night's stay is required to confirm your reservation.
- **Minimum Stay:** A two-night minimum stay may apply for weekends and holidays.
- **Payment:** Full payment is due on or before check-in.
- **Accepted Payments:** We accept Mastercard, Visa, and Debit cards.
- **Age Restriction:** Guests must be 18 years or older to book. Younger guests must be accompanied by an adult.

2. Cancellation Policy

- **14 Days or More:** A refund of the deposit will be provided.
- **Less than 7 Days:** The full rate will be forfeited/charged to the credit card

3. Check-in and Check-out

- **Check-in:** From 2:00 PM. Please notify us if you expect to arrive after 6:00 PM.
- **Check-out:** By 10:00 AM on the day of departure.
- **Late Check-out:** A fee of \$75 applies for late departures.

4. Guest Conduct and House Rules

- **Quiet Hours:** All noise must cease between 10:00 PM and 7:00 AM due to Fruit Dove Cottage being part of a working property.
- **Smoking:** Our rooms and all indoor areas are strictly non-smoking. A \$350 fee will be charged for deodorising if smoking occurs in a room.
- **Guest Limits:** The number of guests must not exceed the number provided at the time of booking due to health, safety, and insurance reasons.
- **Respect:** All guests are expected to be respectful of others' property, privacy, and belongings.

5. Damage and Liability

- **Responsibility:** The person who made the booking is responsible for the actions of their party and will be held liable for any damage caused.

- **Charges:** The property reserves the right to charge the credit card used for booking any missing, damaged, or soiled items. Charges may include the cost of repair or replacement and any resulting loss of business.
- **Injury:** The property is not liable for injury to guests or loss or damage to guests' property, except where the law does not permit such a limitation.

6. Privacy

- **Personal Information:** Your personal details will be handled in accordance with Australian law and not released to third parties for any purpose without consent.



FRUIT DOVE COTTAGE

PERSEVERANCE